

Welcome!

Find your team's whiteboard



Goals for the Morning

- Recall the design thinking process
- Recall your identified challenges
- Reflect on process

Filling in the Gaps

Instructions For each stage of the d.thinking process, list out the:

- **Purpose/importance**
- **Tools/strategies**
- **Mindsets**

Time 10 minutes

EMPATHY

- **Purpose/Importance**
 - Walk in another's shoes
- **Tools/Strategies**
 - Empathy interview
- **Mindsets**
 - Beginner's Mindset

Compare, contrast and discuss
with another team

Nailed It! Failed It...

Instructions For as many items on your board, find examples from your identified challenge where you **nailed it** or **failed it**.

Use different colored Post Its for **nailed** and **failed**

Time 10 minutes

EMPATHY

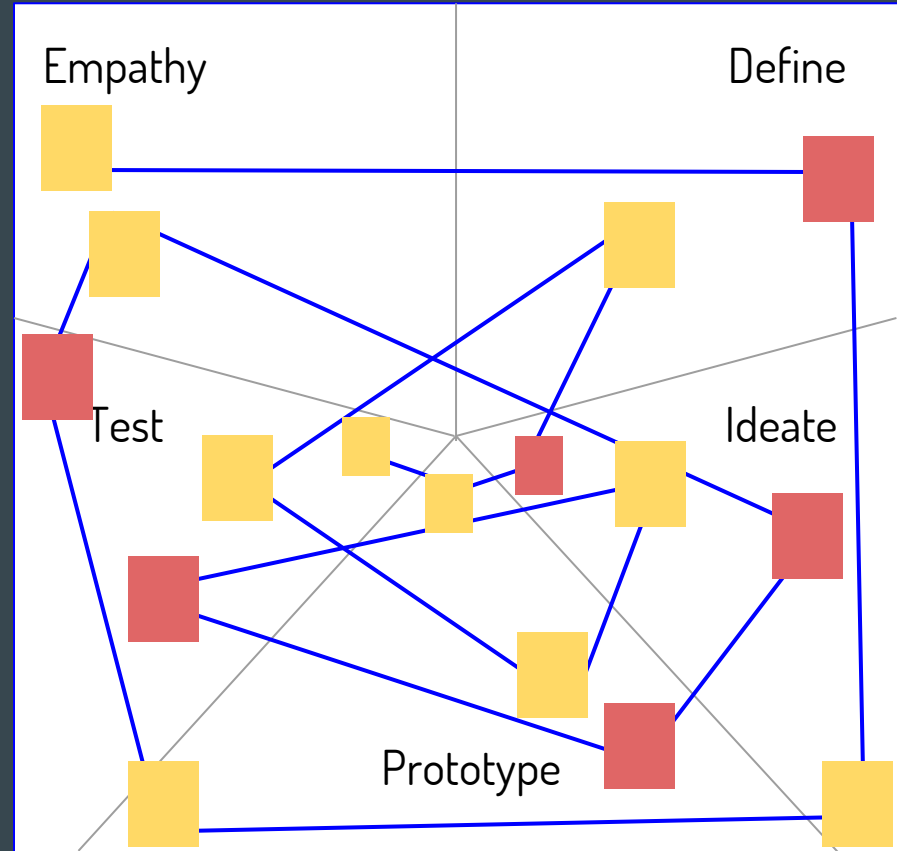
- **Purpose/Importance**
 - Walk in another's shoes
- **Tools/Strategies**
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Spiral Timelines

Instructions Use the moments you just recalled (and others you continue to recall) to create a spiral timeline

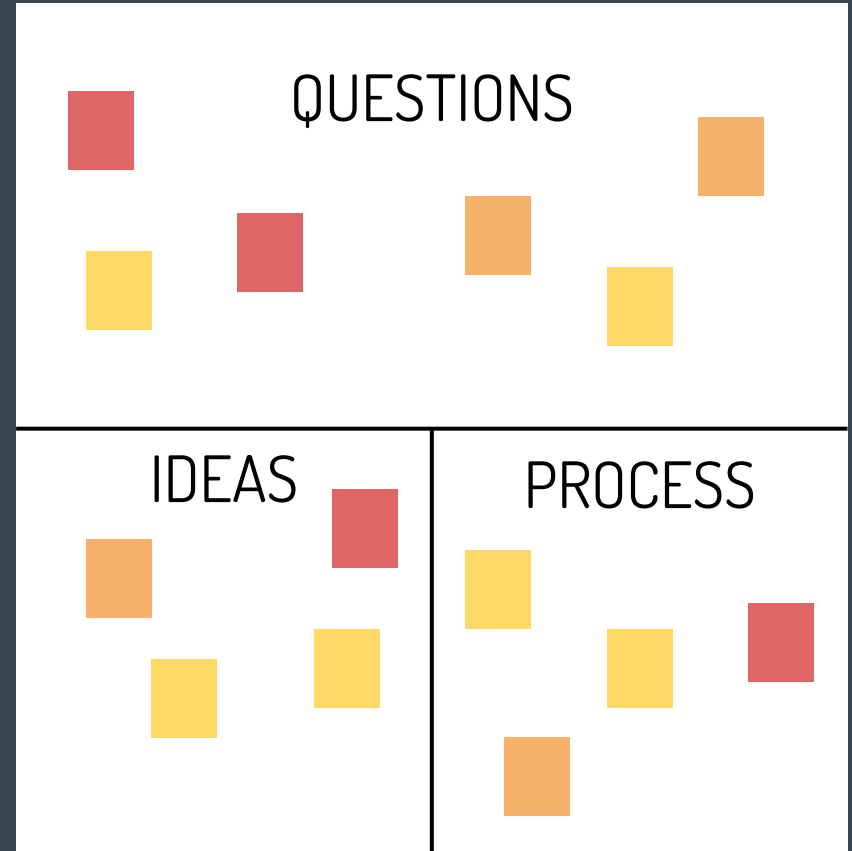
Time 15 minutes



Share with another team

Instructions As you listen, write down Questions, Ideas, thoughts on Process. One per sticky. Place on other team's giant Post It

Time 10 minutes each team



Solo reflection

Instructions Write your own Questions, Ideas, thoughts on Process.
One per sticky. Place on your team's giant Post It

Time 10 minutes

Team reflection

Instructions Scan over your feedback poster. Look for patterns. Discuss how your team is feeling about where you are in your journey

Time 15 minutes

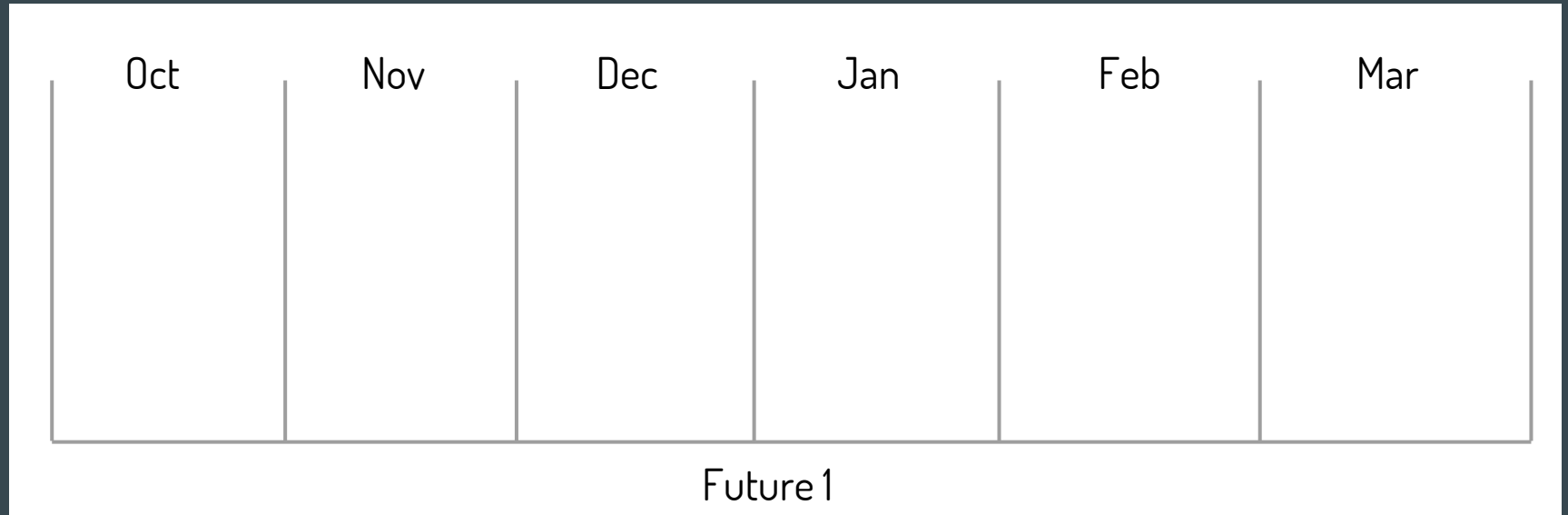
Lunch!

Debrief



3 Futures

Goal Explore three radically different futures your team might live between now and next design session



“Eat a live frog first thing in the morning and nothing worse will happen to you the rest of the day”

-Mark Twain

The Frog in Your Future

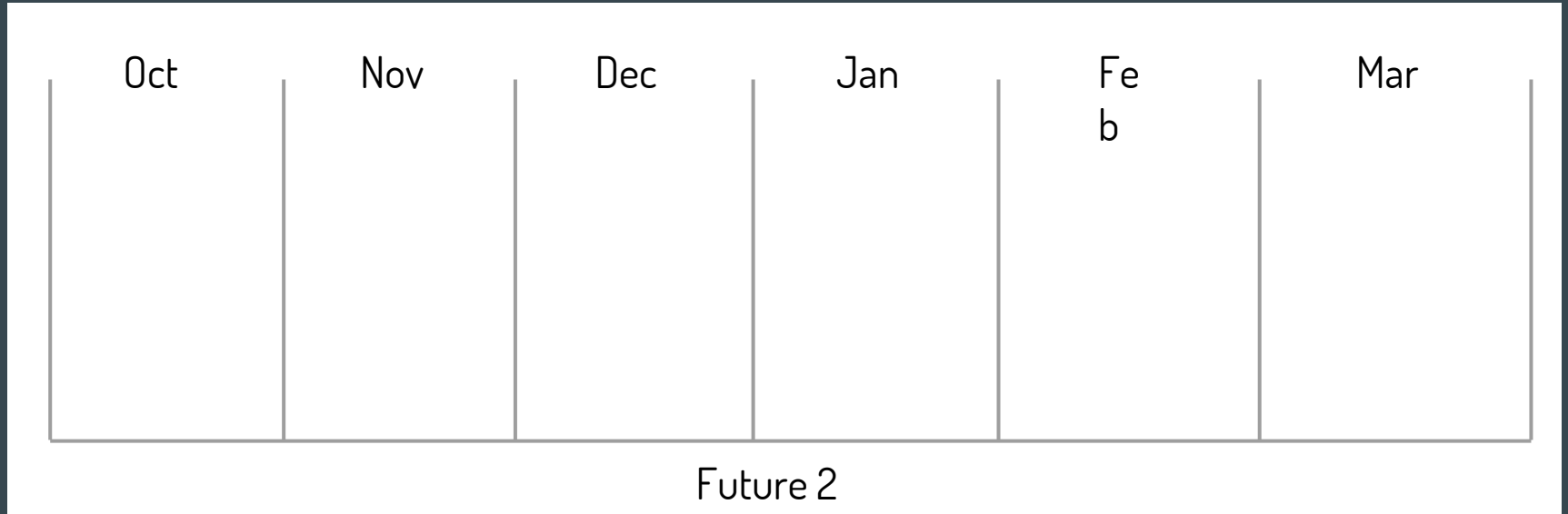
Instructions Pick the “Frog” in your future: the hardest, most confusing, most intimidating, or most unclear step in your future.

Prototype it!

Time 10 minutes

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The Frog in Your Future

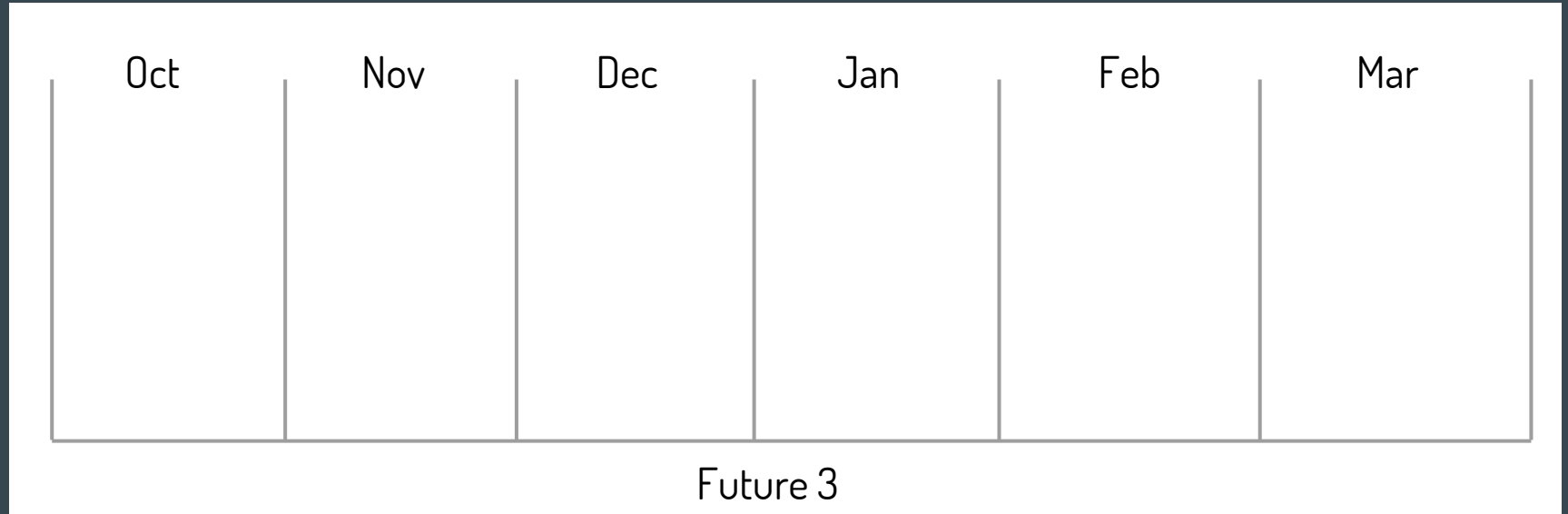
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Prototype it!

Time 10 minutes

Evaluate your Futures

Goal Gauge interest, viability, and intentionality of futures



Viability



Resources



Congruency



Excitement

It is Decided!

Debrief